



## Spartan'20 License Update Procedure - Win

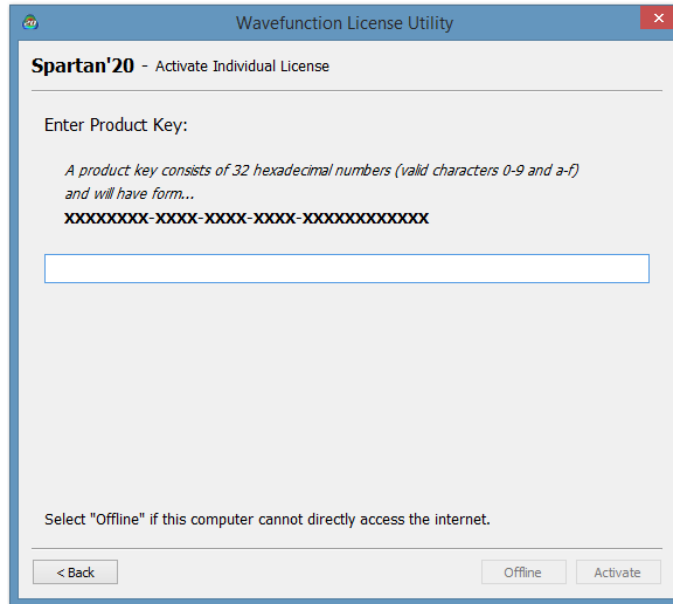
On the **Windows** computer running an existing license of Wavefunction Software, download the latest **Spartan'20** installer (.exe) from:

[Wavefunction Downloads Page](#).

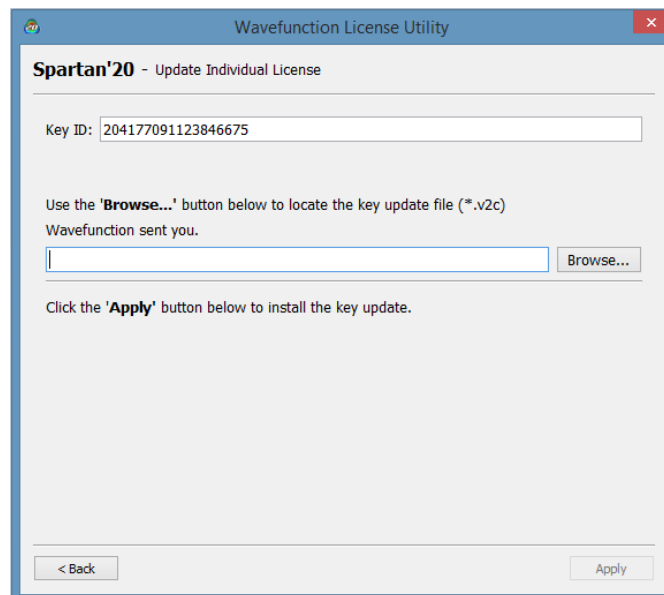
Double-click on the installer (.exe) to begin installation. Follow the prompts to complete installation – note this will also include a NEW installation of the Sentinel Runtime program (this is the LICENSE MANAGER program), please allow this to install as well. During installation, your previous licensing will be recognized and you will be presented with the **Update Method** option. Choose either **Product Key** or **Key Update File** (if **Key Update File**, make sure the **Key ID** in the license utility matches the **Key ID** in the name of the **Key Update File**), and click the **Next** button. Follow the prompts to complete the license update:

A screenshot of a Windows dialog box titled "Wavefunction License Utility". The main window has a blue title bar with a close button (X) in the top right corner. The dialog box is titled "Spartan'20 - Update Method". It contains a text input field labeled "Key ID:" with the value "204177091123846675" entered. Below this is a section titled "Select Update Method:" with two radio button options. The first option is "Product Key" with the description "Select this method if Wavefunction provided a 32 digit product key." The second option is "Key Update File" with the description "Select this method if Wavefunction provided a key update file (.v2c file)." At the bottom of the dialog box, there are two buttons: "< Back" on the left and "Next >" on the right.

In the case of a **Product Key** update, please copy/paste your **Product Key** into the provided field and click the **Activate** button:



In the case of the **Key Update**, **Browse** to, **Open** and **Apply** your provided **Key Update File**. Upon applying the **Key Update File**, you will be prompted to **Generate a Confirmation Request** file, please do so and email this to us at your convenience via [codes@wavefun.com](mailto:codes@wavefun.com):



Once updated (with either method), click the **Done** button.  
Contact [support@wavefun.com](mailto:support@wavefun.com) with any issues or questions.

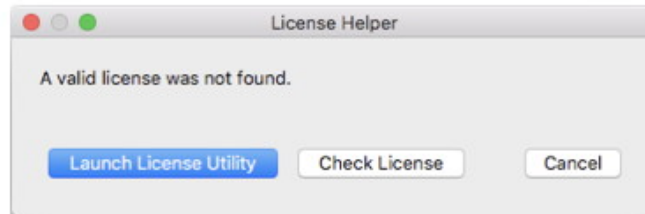
Updated Mar 2021



## Macintosh License Update Procedure

On the **Macintosh** computer running an existing license of Wavefunction Software, download the latest **Spartan** or **Odyssey** disk image (.dmg) from the [Wavefunction Downloads Page](#).

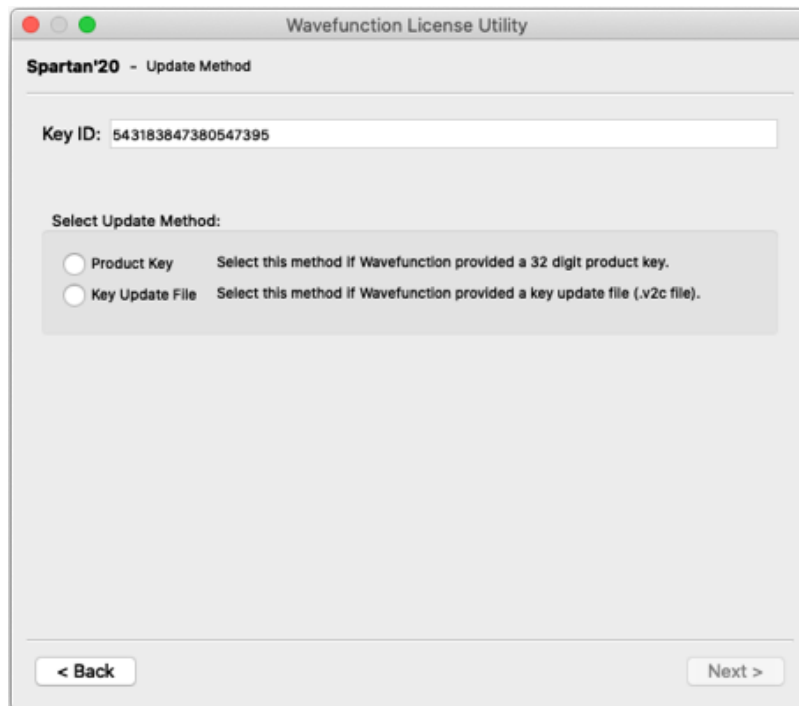
Open the disk image (.dmg) and drag the program to the provided **Applications** folder (shortcut). Upon initially opening the application, you may be prompted to launch the **License Utility**:



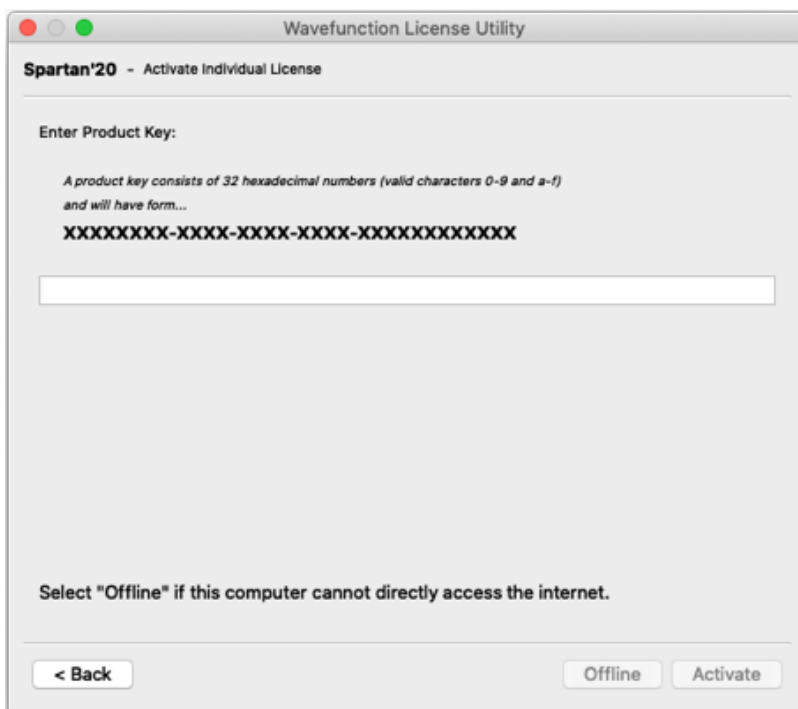
(If not, manually launch the **License Utility** from the **Help** menu).

If you are prompted to update the Sentinel license manager, please click the Install button to do so. Once completed, the Wavefunction License Utility may present the following message: "Problems parsing ID from key info".

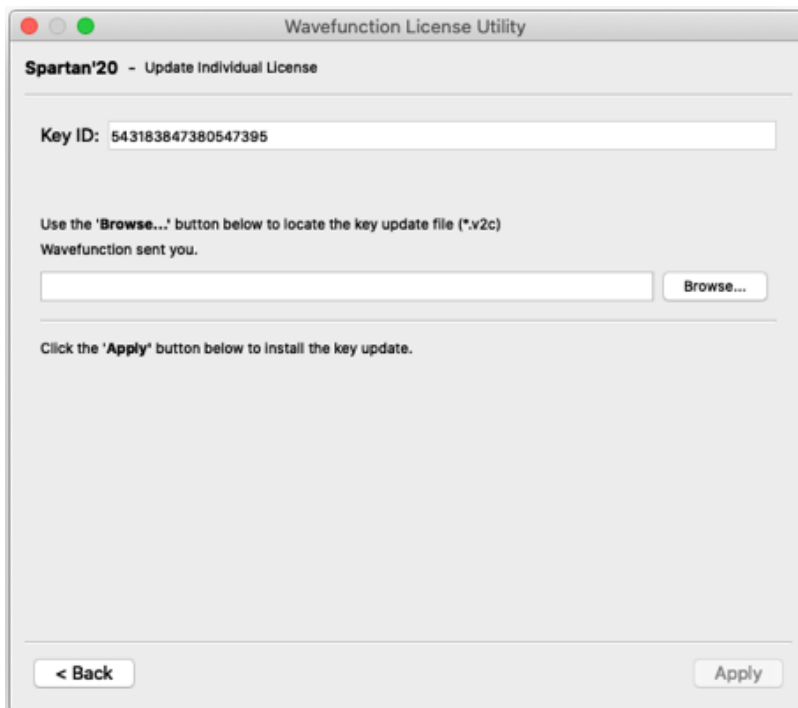
If you see this message, please close and re-launch the **License Utility**. You will be presented with the **Update Method** panel. Choose either **Product Key** or **Key Update File** (if **Key Update File**, make sure the **Key ID** in the license utility matches the **Key ID** in the name of the **Key Update File**), and click the **Next** button. Follow the prompts to complete the license update:



Once you have selected the Update Method, click the **Next** button. In the case of a **Product Key**, please copy/paste your **Product Key** into the provided field and click the **Activate** button:



In the case of the **Key Update**, **Browse** to, **Open**, and **Apply** your provided **Key Update File**. Upon applying the **Key Update File**, you will be prompted to **Generate** a **Confirmation Request** file. Please do so, and email this to us at your convenience via [codes@wavefun.com](mailto:codes@wavefun.com):



Once updated (with either method), click the **Done** button.  
Contact [support@wavefun.com](mailto:support@wavefun.com) with any issues or questions.